

Frequently Asked Questions

When do I need a police detail ?

Any/All construction type work which is done in the public right of way (street/sidewalk) requires a police detail. Any job that does not have a detail officer and is considered a public safety hazard will be shut down. The police detail officer will determine whether or not a detail officer is required as stated in the City of Woonsocket Permit Manual.

Do I need a police detail for a private function?

There are currently no guidelines for hiring detail officers for private functions. It is completely up to the business/person hosting the function. If a detail officer is requested, the detail officer will determine how many officers will be needed for the event. Detail officers for such events are usually hired to keep the peace and maintain order.

How do I schedule a police detail?

All scheduling is handled directly through the IBPO #404 Union Detail Officer Sgt.Phil Kamer. Details can be scheduled by phone 24/7 by calling 401-265-0941 or by using this site which will text the information provided to 401-265-0941 . Due to the large volume of calls, you will only receive a return call if there is a problem scheduling the detail or if more information is needed.

How much notice do I need to schedule a detail?

If you have details for the following week please call them in no later than Friday of the previous week to ensure that an officer will be assigned. Of course, we understand that there are last minute emergency calls and we will make every effort to get a detail officer for you as soon as possible. Details called in day to day will get filled in the order in which they are received. Any job that is called in with less than 8hrs notice will be invoiced at emergency rate.

How do I cancel a detail?

If you need to cancel a detail scheduled for the next day or later you can contact the detail officer by phone 401-265-0941 and leave a message confirming you want to cancel the detail officer. If you need to cancel a detail the SAME DAY IT IS SCHEDULED please call the Woonsocket Police Department at 766-1212 at least one hour before the scheduled start time or you will be invoiced for a 4hr minimum.

Who handles the billing invoices?

All billing matters are handled directly through Jessica Desrochers in the Purchasing Department of City Hall. Jessica can be contacted from 8:30-4:00, Monday-Friday at 401-762-6400.