



7/1/2026

The *Detail Tracking System* (DTS), owned by **SYSTEMWORKS, LLC**, is an American-made, cloud-based application product. Our company is headquartered in the Commonwealth of Massachusetts and serves customers nationwide.

The Police Detail Tracking System (DTS) is a uniquely innovative platform that incorporates a one-of-a-kind **Embedded Proprietary Automated Algorithm**, also known as the *Internal Engine*. This proprietary technology saves departments countless hours that would otherwise be spent manually disbursing details, overtime, and attendance assignments. Supervisors no longer need to individually contact employees—DTS's *Internal Engine* automatically awards assignments based on employee eligibility hours, list position, and seniority.

In addition, DTS is the **only software in the industry with a Statewide Mutual Aid hub** that interconnects departments for assignment and assignment-logistics coordination. Leveraging our large footprint of nearly 300 departments across New England, the hub enables seamless sharing of eligible personnel across jurisdictions, enhancing operational efficiency and resource deployment during high-demand or emergency situations.

SYSTEMWORKS, LLC retains all copyrights and trademark protections for DTS and its proprietary features. These products must be purchased directly from SYSTEMWORKS, LLC. We have not authorized any dealers, resellers, or third-party representatives, and no division or affiliate of SYSTEMWORKS, LLC has the right to create, sell, or market any similar or competing product.

The *Internal Engine* is pre-configured to meet each department's Union CBA and departmental policies. Operating continuously in the background, it executes a "heartbeat" every 60 seconds, applying artificial intelligence to handle these complex, labor-intensive processes.

DTS is tailored for each client, incorporating custom assignment-awarding logic, along with integrated billing and payroll processing for all assignments. These capabilities—combined with our unmatched automated award engine and Statewide Mutual Aid integration—distinctly set DTS apart from every other assignment-management logistics solution on the market.

As a Massachusetts-based company, **SYSTEMWORKS, LLC** remains committed to providing a truly unique, sole-source solution for automated award management. We have not established a dealer network, and **SYSTEMWORKS, LLC** is the exclusive provider of the *Detail Tracking System* product line.

Glenn Kuczer

POLICE DETAIL TRACKING SYSTEM

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